



ANNUAL REPORT 2019

Mississippi Department of Human Services



A letter from the **Executive Director**



On behalf of the many men and women who serve the citizens of Mississippi, it is my distinct pleasure and honor to present the 2019 Mississippi Department of Human Services Annual Report.

Inside you will find facts, figures, and explanations for each of our programs. The numbers are more than just dollars or statistics. The numbers represent individuals throughout Mississippi who at some point in the year found themselves in a state of crisis. Perhaps, they struggled to put food on the table, pay an electric bill, complete their education, find childcare services, collect child support, support a child in the juvenile justice system, learn a skill to become employed, or ensure they were not defrauded during their retirement years.

We are blessed to live in a great state with much to offer. However, some people struggle with challenges such as multi-generational poverty, abuse, incarceration, domestic violence, and substance use disorder. At MDHS, we serve hundreds of thousands of individuals throughout Mississippi. Our goal at MDHS is to help clients overcome their challenges so they can enjoy healthy, happy, and purposeful lives. We are working to understand our clients' challenges and to ensure everything we do at MDHS includes a trauma-informed approach to serving.

To accomplish our mission of helping people transition from a state of crisis to a state of self-sufficiency, we promote three things: leadership, partnership, and stewardship. We know we cannot help people transform their lives without first building trust. Building trust starts with improving customer service in each of our county offices and state headquarters. We have implemented leadership and training programs so that we can inspire all of our employees to be dependable, helpful, and reliable in everything we do. We want to be a leader and serve as a model for how responsible government should function in the State of Mississippi.

Successful leadership demands engaging with our various partners such as the Departments of Child Protection Services, Health, Mental Health, Rehab Services, Mississippi Development Authority, Community Colleges, and Medicaid, to name a few, as well as our federal partners and the many statewide non-profits. We are also building stronger partnerships with the faith-based community, the recovery community, and the juvenile justice community.

As the annual report demonstrates, MDHS is responsible for faithfully overseeing more than \$1 billion dollars in state and federal funds. We promise to use the taxpayers' funds effectively and efficiently. We know we will be held accountable. In turn, we will hold our agency, our employees, and our partners accountable for how funds are spent.

I'm proud to serve as the Executive Director at MDHS and to represent the men and women who work at MDHS. I know you will find useful and helpful information throughout this report that demonstrates our commitment to serving others. MDHS is committed to demonstrating leadership, working with our partners, and being good stewards as we help the most vulnerable in our society. What we do best is captured in our name; we are the Department of Human Services.

A handwritten signature in cursive script that reads "Freeze". The signature is written in a dark color, likely black or dark blue ink, and is positioned above the printed name and title.

Christopher Freeze,
Executive Director

About the Mississippi Department of Human Services

The mission of MDHS is to provide services for people in need by optimizing all available resources to sustain the family unit and encourage traditional family values thereby promoting self-sufficiency and personal responsibility for all Mississippians.

The Mississippi Department of Human Services has its origins in legislation passed in 1935 during the closing days of Governor Mike Conner's administration and the early days of the administration of Governor Hugh White in 1936. Governor Conner called a special session of the Mississippi Legislature in October 1935 to consider ways to financially assist certain groups of needy Mississippi residents. The Legislature responded by passing the "Emergency Relief Act," which created a state department of emergency relief consisting of a five-member State Welfare Board, a State Commissioner and, not more than ten additional workers. The law also provided for the creation of county welfare or relief boards and appropriated \$700,000 to be given to the needy, aged, blind, crippled or otherwise disabled, and dependent children under certain conditions [Laws, 1935, Ch. 18].

The State Department of Public Welfare, the predecessor of the Department of Human Services, was created by the Legislature in April 1936 as part of the passage of the "Mississippi Old Age Security Act." The Emergency Relief Administration, which had only functioned for five months, was abolished.

The law provided for the creation of a State Board of Public Welfare, a Commissioner of Public Welfare and county boards of public welfare. It accepted the provisions of the federal Social Security Act as applicable to needy persons more than 65 years of age and appropriated \$1,000,000 to fund the program, an amount to be matched by the federal government [Laws, 1936, Ch. 175].

The Mississippi Department of Human Services (MDHS) was renamed and established by the legislature in 1989 as part of the state government's

reorganization [General Laws of the State of Mississippi, 1989, Ch. 544]. The new department assumed the responsibilities of the State Department of Public Welfare and the State Board of Public Welfare. The agency also absorbed the Office of Energy and Community Services, the Juvenile Justice Advisory Committee and the Mississippi Council on Aging which was formerly within the Division of Federal/State Programs, Office of the Governor [Mississippi Code Annotated, 1972, §43-1- 6].

The Mississippi Department of Human Services is a respected partner in a healthy, safe, interconnected community where the basic needs of all are met in an environment of independence and dignity that affords opportunities for a better quality of life while promoting responsibility and accountability in an atmosphere of respect.

Aging & Adult Services

Assists aging and vulnerable adults, their families, and caregivers in achieving healthy, safe, and independent lifestyles, through advocacy, protection, education, and stewardship of public resources.

Home & Community Based Services

Helps individuals continue to live in their homes and communities with dignity and self-worth.

398,678 meals served in congregate settings

Mississippi Access to Care (MAC) Center

Provides a central source of reliable, objective and unbiased information about a broad range of services and supports. www.mississippiaccessstocare.org

1,862,877 meals served in home settings

The State Health Insurance Program (SHIP)

Provides information, counseling, and assistance to Medicare beneficiaries about Medicare-related topics.

Medicare Improvement for Patients and Providers Act (MIPPA)

One major goal of MIPPA is the continued improvement of Medicare access and affordability for low-income beneficiaries.

Senior Companion Program

Located in Jackson County, works to engage people 55 and older with volunteer services to meet critical needs.

Lifespan Respite Care Grant

Was awarded in 2016 to raise awareness about respite in Mississippi.

Adult Protective Services (APS)

Investigates reports of suspected abuse, neglect, and exploitation of vulnerable adults.

Annual Conference

Our Aging and Adult services annual conference provides the opportunity for collaboration and connectivity for providers as well as policymakers to enhance the lives of our Aging Mississippians.



“Three C’s of Aging” Conference Stats

332 attendees

**37 Workshop
Presenters**

2 Keynote Speakers

12.75 CEU’s offered

Connect. Create. Contribute.

DIVISION FUNDING

GRANT	ALLOCATION	STATE/LOCAL MATCH	PURPOSE	ALLOCATION METHOD
Older Americans Act (OAA) Title III/VII	\$11,629,036	25% Admin; 15% III B & C (5% State Cash, 10% Local Cash); 25% III E Local/In-Kind	To provide a system of Home and Community-Based Services.	Administration on Aging (AoA) funds allocated by funding formula to AAAs.
Social Services Block Grant (SSBG)	\$10,478,025	25% Services; (10% Local Cash, 15% Local In-Kind)	To supplement the Home and Community-Based System.	Same as Title III.
Nutrition Service Incentive Program (NSIP)	\$1,132,866	N/A	To support the Older Americans Act and SSBG Meals Program.	AoA funds allocated proportionally to AAAs based on eligible meals served.
USDA-Child and Adult Day Care Food Program (CACFP)	\$183,661	N/A	To provide meals for eligible clients participating in Adult Day Care (ADC) services.	Department of Education (DOE) reimbursement for food served in ADC setting (lunch and snacks).
State Health Insurance Assistance Program (SHIP)	\$584,956	N/A	To provide counseling for Medicare health insurance and supplemental insurance.	Centers for Medicare/Medicaid Services funds allocated per funding formula to AAAs as approved in grant.
Medicare Improvements for Patients and Providers Act (MIPPA)	\$402,455	N/A	To help low-income Medicare beneficiaries apply for programs that make Medicare affordable	AoA funds allocated for statewide coverage as approved in grant application.
State Home Delivered Meals	\$1,000,000	N/A	To provide home-delivered meals to eligible clients.	State funds allocated equally among AAAs.
Mississippi Access to Care (MAC)	\$1,200,000	N/A	To provide a central source of reliable and objective information about a broad range of programs and services.	RFP: Awarded to three PDDs based on population data.

ADULT PROTECTIVE SERVICES STATISTICS

APS State Office Staff (Bureau Dir; Program Admin. Sr.; PO IV, Spec)	1
QA Specialist – Located in 3 MDHS County Offices	3
APS Call Center Director	1
APS Call Center Operators	6
APS Supervisors - Located in 10 PDD Offices in the State	10
APS Workers - Located in 10 PDD Offices in the State	23
Intake Reports Received and Screened	7,359
Total Investigations Reports Completed	3,960
Information and Referrals Received	2,374

Child Support Enforcement

The purpose of the child support program is to secure financial, medical, and emotional support for children and families, thereby contributing to a family's ability to become self-sufficient and maintain self-sufficiency.

Tax Offset Program

A federally mandated program that intercepts state and federal taxes from noncustodial parents who are delinquent in making their child support payments. \$35,066,853 was collected in 2019.

\$371,714,793 child support payments collected

License Suspension Program

Allows for suspension of drivers, professional and/or recreational licenses for non-payment of child support.

Dept of Public Safety.....	4,907
Dept of Wildlife, Fisheries & Parks	368
Insurance Commission	7
Board of Education	1
Board of Cosmetology	1
Professional License (MSDH)...	1
Board of Funeral Service	1
Total.....	5,286

Income Withholding

An employer of a noncustodial parent withholds an amount for current support obligation and any past due amounts.

Credit Bureau Reporting

MDHS automatically reports noncustodial parents with a delinquent balance of 60 days to the Credit Bureau.

State Parent Locator Unit

Provides location information upon request to others as specified by law.

Central Registry for Interstate Cases

The point of contact for other state child support agencies and redirects the information to the appropriate office.

84.5% Cases with a support order

Child Support Enforcement Network

Automated nationwide communication network linking child support agencies which allows information to flow electronically.

A Simple Acknowledgment of Paternity

Voluntary paternity establishment program which makes it possible for parents to establish paternity in hospitals, State Department of Health, county health departments and MDHS county offices.

97.6% of children born out of wedlock who had paternity established

Insurance Match Interface

Used to collect child support arrears from noncustodial parents by placing liens upon pending workers' compensation or personal injury claims.

CHILD SUPPORT CASES FOR THE MONTH OF JUNE 2019

County	TANF/FC IV-D Cases	Non - TANF/FC IV-D Cases	Non - IV - D Cases	Total
Total	29,391	256,878	1,899	288,168
Adams	383	3,779	6	4,168
Alcorn	280	2,232	17	2,529
Amite	91	1,040	5	1,136
Attala	290	2,059	7	2,356
Benton	62	719	4	785
Calhoun	115	1,272	10	1,397
Carroll	40	619	3	662
Choctaw	57	634	4	695
Claiborne	187	1,556	2	1,745
Clarke	116	1,542	14	1,672
Clay	325	2,547	8	2,880
Coahoma	926	4,557	8	5,491
Copiah	360	2,795	6	3,161
Covington	137	1,682	4	1,823
DeSoto	884	10,026	269	11,179
East Bolivar	866	4,485	34	5,385
East Chickasaw	126	888	3	1,017
Forrest	778	6,975	20	7,773
Franklin	69	724	5	798
George	161	1,500	16	1,677
Greene	81	672	3	756
Grenada	198	2,398	9	2,605
Hancock	228	2,782	28	3,038
Harrison	1,605	14,648	164	16,417
Hinds	2,613	25,029	105	27,747
Holmes	394	2,855	10	3,259
Humphreys	327	1,621	0	1,948
Issaquena	10	112	0	122
Itawamba	141	1,172	13	1,326
Jackson	1,128	9,668	189	10,985
Jasper	124	1,599	11	1,734
Jefferson	139	1,154	1	1,294
Jefferson Davis	114	1,227	4	1,345
Jones	592	5,327	46	5,965
Kemper	102	1,010	9	1,121
Lafayette	160	2,215	12	2,387
Lamar	279	3,315	11	3,605
Lauderdale	911	7,402	34	8,347
Lawrence	122	966	5	1,093
Leake	167	2,003	7	2,177
Lee	707	7,308	70	8,085
Leflore	507	5,047	3	5,557
Lincoln	355	2,926	17	3,298

County	TANF/FC IV-D Cases	Non - TANF/FC IV-D Cases	Non - IV - D Cases	Total
Lowndes	943	5,907	187	7,037
Madison	398	4,862	25	5,285
Marion	280	2,305	11	2,596
Marshall	489	3,155	20	3,664
Monroe	368	2,842	22	3,232
Montgomery	66	1,031	5	1,102
MSCAP	0	2	0	2
Neshoba	299	3,432	41	3,772
Newton	181	1,905	17	2,103
Noxubee	412	1,827	6	2,245
Oktibbeha	369	3,754	21	4,144
Panola	555	4,049	8	4,612
Pearl River	353	3,362	9	3,724
Perry	85	782	3	870
Pike	484	5,083	23	5,590
Pontotoc	107	1,801	23	1,931
Prentiss	123	1,475	6	1,604
Quitman	204	1,193	0	1,397
Rankin	435	5,914	38	6,387
Scott	273	3,009	26	3,308
SDU	0	0	0	0
Sharkey	104	806	0	910
Simpson	345	2,298	7	2,650
Smith	82	1,031	10	1,123
State Office	0	0	4	4
Stone	88	1,029	4	1,121
Sunflower	517	3,919	10	4,446
Tallahatchie	184	1,591	2	1,777
Tate	278	2,355	10	2,643
Tippah	129	1,328	14	1,471
Tishomingo	79	825	6	910
Tunica	257	1,966	4	2,227
Union	106	1,571	14	1,691
Walthall	148	1,324	5	1,477
Warren	403	4,522	29	4,954
Washington	1,368	8,110	48	9,526
Wayne	270	1,973	8	2,251
Webster	93	759	3	855
West Bolivar	247	985	4	1,236
West Chicksaw	110	983	8	1,101
Wilkinson	98	1,004	6	1,108
Winston	310	2,029	7	2,346
Yalobusha	129	1,201	5	1,335
Yazoo	365	3,492	4	3,861

Community Services

The Division of Community Services addresses clients' immediate and long-range challenges by helping to alleviate the causes and effects of poverty.

Community Services Block Grant (CSBG)

CSBG funds are used to provide a range of services and activities for low-income families. The program provides services to help clients obtain an adequate education, secure, and retain meaningful employment, and adequate housing, pursue health and nutrition services, and access community resources and transportation through referrals.

63,730 clients served with \$11,374,954

Low-Income Home Energy Assistance Program (LIHEAP)

LIHEAP provides financial assistance for eligible households to help pay the cost of home energy bills and other energy-related services. Households may qualify for regular LIHEAP assistance and/or the Energy Crisis (Emergency) Intervention Program for natural gas, wood, electricity, propane/butane gas, and other energy-related services such as air conditioners, heaters, fans, hot water heaters, and blankets.

46,361 households served with \$32,205,287

Weatherization Assistance Program (WAP)

Low-Income Weatherization Assistance Program funds are used to improve the conditions of eligible clients' homes. The program is designed to reduce home heating and cooling costs by improving energy efficiency and ensuring health and safety. Priority is given to low-income, elderly and disabled individuals. Weatherization measures include energy audits, air sealing, adding attic and wall insulation (dense packing), installing smart thermostats, and lighting retrofits.

570 homes weatherized with \$6,659,177

Social Media Report



Through the use of Social Media messaging and earned media, our Social Media during July saw:

11,051 New Fans

43,461 Impressions

704 Total Engagements on Posts

High outdoor temperatures lead to high indoor temperatures which make Mississippians more vulnerable.

Low-Income Home Energy Assistance Program

The Low-Income Home Energy Assistance Program (LIHEAP) assists eligible households with the cost of home energy bills and other energy related services such as air conditioners, heaters, fans, hot water heaters, and blankets.

Division of Community Services
Here's how the Mississippi Department of Human Services helped eligible households throughout 2018

33,497	23,753	4,081	570
households reported HEATING ASSISTANCE	households reported COOLING ASSISTANCE	households reported YEAR-ROUND CRISIS ASSISTANCE	households reported WEATHERIZATION ASSISTANCE

Applying for LIHEAP?

Here's what you'll need:

<p> Photo ID</p> <ul style="list-style-type: none"> • Photo driver's license • State issued photo ID • Employment ID • School, college, university ID • US Military ID • Tribal ID, alien registration/ permanent residence, temporary residence card <p> Social Security Card</p> <ul style="list-style-type: none"> • Certified Copy • Card for all household member regardless of age 	<p> Income</p> <ul style="list-style-type: none"> • Award letters (i.e. Social Security, SSI, disability) • 302 forms, paycheck stubs (within 30 day period), 2019, IRS Tax Forms with appropriate schedules • Unemployment determination letter • Child Support, TANF Printout • Other documents deemed eligible to verify income <p> Residence</p> <ul style="list-style-type: none"> • Copy of Utility Bill • Lease Agreement • Mortgage Documents
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Weatherization Assistance Program

reduces energy costs for low-income household by increasing the energy efficiency of their homes.

WHAT CAN THE WEATHERIZATION ASSISTANCE PROGRAM DO FOR YOU?

Install smoke and carbon monoxide detectors

Test/repair/replace HVAC systems to ensure combustion gas drifts safely.

Install mechanical ventilation to ensure indoor air quality & mitigate moisture.

Perform incidental safety repairs when needed.

Visit www.mdhs.ms.gov to learn more

* Social Media Ads ran in July 2019, numbers are from FY 2018

Early Childhood Care & Development

Offering services related to providing high-quality early care and education and home visiting services for children in Mississippi.

Healthy Families Mississippi (HFM)

HFM is a home visiting program that primarily focuses on serving pregnant mothers and parents with children up to 3 years of age. The goal of HFM is to build, strengthen and sustain families while improving maternal child health; safety and school readiness of children and families in high need communities.

639 Children Served
7,557 Homes Visited
692 Families Served

Mississippi's Child Care Payment Program (CCPP)

CCPP issues certificates to TANF participants, parents transitioning off TANF, children served by HFM, homeless families, foster families, individuals with special needs, and low-income working parents or parents in a full-time approved education or training activities to help pay for the child care provider that meets the needs of the family.

35,876 children served with subsidies through CCPP

Early Childhood Academies (ECA)

Started in 2017 by the Mississippi Community College Board, State Early Childhood Advisory Council and DECCD to provide quality professional development, coaching, and technical assistance to eligible childcare service providers and families.

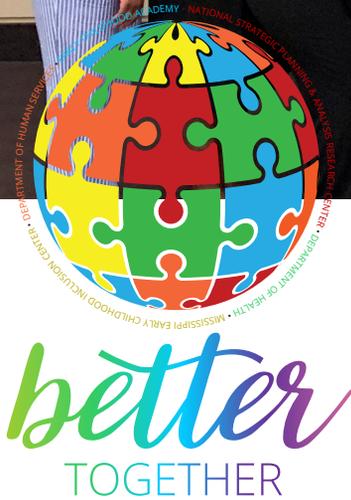
Child Care Resource and Referral Sites

Fourteen locations in ECAs across Mississippi that provide training and general information for parents and providers

Mississippi Early Childhood Inclusion Center (MECIC)

Provides high-quality early childhood inclusion at the University of Southern Mississippi to early childhood educators, families, and young children with special needs.





MDHS, Mississippi Department of Health, Mississippi Community College Board, Early Childhood Academy, Families First Resource Center, Mississippi Early Childhood Inclusion Center and National Strategic Planning and Analysis Research Center joined together, for their inaugural conference in Biloxi, MS.



The purpose of the conference was to allow each partner agency's staff to understand better the role that other partners play in the Child Care Payment Program (CCPP), meet staff from other agencies that work in their same area, and share ideas on how to improve service to the families we serve.

Economic Assistance

Administers Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF) programs

State Operations provides policy dissemination, interpretation and clearances, training, reviews and other technical assistance by the Program Support Unit

Field Operations has offices in each county of the State to provide knowledge and support of the programs

Supplemental Nutrition Assistance Program

Provides monthly benefits to help low-income household buy the food they need.

Temporary Assistance for Needy Families

Provides assistance for needy families with children up to 18 years old who are deprived of at least one parent, and their caretaker relatives who do not have enough income or resources to meet their everyday needs. Designed to help needy families achieve self-sufficiency through employment and training activities.

The Emergency Food Assistance Program (TEFAP)

TEFAP helps supplement the diets of low-income Americans by providing emergency food and nutrition assistance at no cost. With TEFAP, commodity foods are made available to the states by the United States Department of Agriculture (USDA).

SNAP-Ed

SNAP-Ed provides educational information and classes to improve the likelihood that low income families will make healthy food choices within a limited budget and choose active lifestyles that are consistent with the current MyPlate Dietary Guidelines for Americans.

Commodity Supplemental Food Program (CSFP)

The program works to improve the health of low-income elderly persons at least 60 years of age by supplementing their diets with nutritious USDA foods.

gen+ Approach

The two-generation approach can be found along a continuum. The whole-family approach focus equally and intentionally on services and opportunities for the parent and the child. Child-parent approaches focus first or primarily on the child but are moving toward a two-generation approach and also include services and opportunities for the parent. Parent-child approaches focus first or primarily on the parent but are moving toward a two-generation approach and also include services and opportunities for children.

TANF AVERAGE MONTHLY CASELOAD

Households	3,731
Persons	7,211

TANF AVERAGE MONTHLY PAYMENTS

Household	\$134.64
Person	\$69.67

52.75%

**TANF PARTICIPATION
RATE**

SNAP AVERAGE NUMBER OF RECIPIENTS

Households	218,271
Persons	470,427

SNAP AVERAGE MONTHLY BENEFITS

Household	\$237.53
Person	\$120.23

96.50%

**PAYMENT ACCURACY
FOR SNAP**

87,655 GEN+ REFERRALS

\$3,473,656.00
SNAP-ED EXPENDITURES

98,714
CLIENTS USE MY MDHS

3,006,541
ELIGIBLE RECIPIENTS GIVEN

\$6,475,430.28
OF SURPLUS FOOD ITEMS
THROUGH TEFAP

SNAP PARTICIPATION FOR MONTH OF JUNE 2019

County	Households	Persons	Benefit Value
Total	212,507	446,638	\$49,626,060
Adams	2,789	5,345	582,381
Alcorn	2,172	4,474	434,829
Amite	1,028	1,930	191,259
Attala	1,543	3,412	338,395
Benton	750	1,471	152,344
Bolivar	4,837	8,896	1,017,895
Calhoun	1,004	2,022	201,661
Carroll	572	1,084	103,566
Chickasaw	1,309	2,734	255,045
Choctaw	707	1,300	135,644
Claiborne	1,415	2,759	310,323
Clarke	1,273	2,656	281,459
Clay	1,904	4,012	423,027
Coahoma	3,691	7,958	887,887
Copiah	3,043	5,933	651,468
Covington	1,492	3,199	337,787
DeSoto	6,289	15,265	1,820,813
Forrest	5,328	11,215	1,320,365
Franklin	617	1,166	117,931
George	1,395	2,943	338,537
Greene	806	1,691	192,487
Grenada	1,705	3,427	349,382
Hancock	2,916	5,707	618,884
Harrison	15,365	32,951	3,952,701
Hinds	20,525	44,298	5,279,854
Holmes	2,644	5,250	549,577
Humphreys	1,661	3,221	324,450
Issaquena	114	210	20,483
Itawamba	969	2,091	204,819
Jackson	8,371	16,890	2,043,874
Jasper	1,333	2,604	265,057
Jefferson	1,027	1,981	211,090
Jefferson Davis	1,134	2,087	227,584
Jones	3,923	9,057	978,902
Kemper	811	1,596	161,662
Lafayette	1,542	3,257	348,776
Lamar	2,245	5,157	570,571
Lauderdale	5,746	12,821	1,461,776
Lawrence	995	2,009	208,535
Leake	1,352	2,958	298,625
Lee	4,465	9,966	1,089,825

County	Households	Persons	Benefit Value
Leflore	4,354	9,062	974,840
Lincoln	2,375	4,874	523,771
Lowndes	5,048	10,245	1,169,972
Madison	3,862	8,139	969,157
Marion	1,818	3,806	404,642
Marshall	2,297	4,667	481,788
Monroe	2,099	4,219	440,300
Montgomery	861	1,662	157,538
Neshoba	2,384	5,871	641,547
Newton	1,290	2,839	307,118
Noxubee	1,791	3,261	354,390
Oktibbeha	2,806	5,740	645,178
Panola	2,815	6,102	647,933
Pearl River	3,614	7,734	880,304
Perry	966	1,946	210,678
Pike	3,913	8,583	957,213
Pontotoc	1,415	3,421	348,675
Prentiss	1,294	2,614	251,997
Quitman	951	1,762	170,163
Rankin	4,151	9,051	1,001,818
Scott	1,964	4,370	474,878
Sharkey	752	1,490	164,412
Simpson	1,740	3,565	364,266
Smith	688	1,577	156,235
Stone	1,245	2,505	287,480
Sunflower	3,643	6,965	768,840
Tallahatchie	1,282	2,559	230,969
Tate	1,597	3,636	380,516
Tippah	1,129	2,396	207,041
Tishomingo	828	1,645	148,087
Tunica	1,516	3,460	387,459
Union	1,117	2,597	258,806
Walthall	1,117	2,277	226,554
Warren	4,096	8,956	1,039,473
Washington	7,294	14,514	1,641,157
Wayne	1,935	4,049	445,662
Webster	822	1,565	152,411
Wilkinson	963	1,704	179,372
Winston	1,523	3,131	332,479
Yalobusha	1,164	2,315	241,421
Yazoo	3,181	6,661	737,030

TANF MONEY PAYMENTS SFY 2019

County	Payments	County	Payments
Total	\$6,034,744		
Adams	24,066	Leflore	123,391
Alcorn	79,806	Lincoln	68,884
Amite	20,466	Lowndes	146,680
Attala	71,485	Madison	103,132
Benton	13,350	Marion	28,545
Bolivar	207,787	Marshall	16,153
Calhoun	14,245	Monroe	52,829
Carroll	3,191	Montgomery	10,936
Chickasaw	33,535	Neshoba	70,753
Choctaw	7,772	Newton	23,844
Claiborne	18,954	Noxubee	102,158
Clarke	9,554	Oktibbeha	47,327
Clay	50,141	Panola	47,998
Coahoma	221,902	Pearl River	92,644
Copiah	76,460	Perry	13,574
Covington	30,237	Pike	62,195
DeSoto	229,686	Pontotoc	19,018
Forrest	89,698	Prentiss	16,560
Franklin	7,284	Quitman	29,760
George	44,252	Rankin	131,532
Greene	13,085	Scott	46,751
Grenada	56,176	Sharkey	12,689
Hancock	49,998	Simpson	56,294
Harrison	483,936	Smith	7,202
Hinds	663,988	Stone	11,721
Holmes	89,825	Sunflower	120,471
Humphreys	124,610	Tallahatchie	31,065
Issaquena	1,210	Tate	32,922
Itawamba	35,763	Tippah	18,933
Jackson	171,185	Tishomingo	24,396
Jasper	16,641	Tunica	104,276
Jefferson	11,951	Union	17,700
Jefferson Davis	11,198	Walthall	18,405
Jones	106,267	Warren	197,767
Kemper	8,358	Washington	462,434
Lafayette	24,187	Wayne	61,687
Lamar	48,473	Webster	8,938
Lauderdale	162,604	Wilkinson	15,434
Lawrence	29,107	Winston	48,023
Leake	30,155	Yalobusha	17,992
Lee	85,255	Yazoo	63,898

Workforce Development

To build a workforce development hub for those who seek services through MDHS offices. Collaborates with county leaders, local workforce directors, employers, community colleges and community-based organizations to build a robust, state-wide, job-driven employment and training program that will produce a job-ready workforce to meet the needs of Mississippi's employers, attract new industry, and build Mississippi's economy.

PROJECTED EXPANSION OF WORKFORCE PROGRAMS

01

Further expand SNAP E&T

to the Third-Party Reimbursement Model allowing higher quality, higher impact services that are job driven, better addressing individual barriers and employment needs.

02

Engage

in marketing strategies and provide outreach to connect a greater number of volunteers with job-driven training programs.

03

Provide a continuum

of service for TANF and SNAP recipients through WIOA-funded education and other workforce training to obtain vital employment skills.

04

Identify and partner

with employers and other community based organizations to build a robust workforce within the State of Mississippi.

05

Provide greater access

to the WIOA Smart Start Career Pathway for SNAP and TANF recipients.

06

Work with

State Community Action Agencies, Department of Transportation and other community-based organizations to braid services and funding streams in bridging the barrier gaps for SNAP and TANF recipients.

SNAP E&T WORKFORCE INVESTMENTS

Partner Investments - \$1,762,677 / Federal Reimbursement on Partner Investments - \$881,338

Federal Investment - \$630,962

Transportation Stipends for ABAWDS: State Investment \$119,350 / Federal Investment \$119,350

SNAP Employment and Training (E&T)

SNAP E&T helps eligible SNAP recipients, who are enrolled in a career and technical program or a workforce skills training program at one of the eight participating community colleges, with tuition expenses.

HINDS COMMUNITY COLLEGE designed a Skills2Work program to meet participant's needs through career/technical pathways and workforce training curriculums.

130 students
have been served
&
8 students
graduated
with a career or technical certificate.

MISSISSIPPI COMMUNITY EDUCATION CENTER (MCEC) and KLLM developed a curriculum that provides students the training they need to receive a Class A Commercial Drivers License (CDL), and the option to participate in a 6 week on-the-road experience that could lead to employment with KLLM.

159 students
have been served.
133 graduated
classroom training with
eligibility to obtain their Class A CDL.
76 have become employed with KLLM
after successful completion of training.

THE GOODWILL CUSTOMER SERVICE PROGRAM (GCSP) is a short-term credentialed training program that is designed to help entry-level workers learn the skills related to frontline work in any industry that values customer service skills. Goodwill began providing services under the Third-Party partnership in FFY 2019.

36 students
received a credential in Retail.
26 students
received a credential in Customer Service.

Ethics Discipline Goals Employment (EDGE)

The 3-year, 29-county pilot that ended February 2019 provided a combination of career assessment programs and numerous exit pathways for eligible Able-Bodied Adults Without Dependents (ABAWDs). Pathways, based on an individual's career plan, were voucher-funded. The pathways included academic (HSE or college vocational education), life skills (additional work or behavioral skills) or work (subsidized or unsubsidized employment). Support services included intrusive case management, vouchers for transportation, work-related items and barrier mitigation to include but not limited to books, fees, immunizations, clothing and minor car repairs.

Enrollment surpassed the 3,000 participation target.

Enrollment by college, by study group:

College	T1	T2	CG	Total	Total Investment
EMCC	188	188	190	566	\$1,457,071.71
ICC	97	99	100	296	\$1,116,324.61
JCJC	205	200	202	607	\$1,141,403.63
MDCC	304	305	305	914	\$1,485,403.05
MGCCC	225	221	222	668	\$917,765.25
JMG	-	-	-	-	\$948,147.53
Total	1,019	1,013	1,019	3,051	\$7,066,115.78

Workforce Innovation and Opportunity Act (WIOA)

MDHS' partnership with MDES and other WIOA agencies have provided a series of opportunities for TANF and SNAP recipients as well as other individuals to gain necessary skills for workplace success and earn a National Career Readiness Certificate (NCRC).

61 participants earned a NCRC.
32 participants received certificate of completion.
118 industry certificates were earned.

TANF Work Program (TWP)

Works to help end the dependence on public assistance by helping people prepare for a job and assisting with job placement and job retention. TWP serves all TANF recipients who must participate or who volunteer in order to receive assistance in finding and keeping a job.

Youth Services

In the Community

- *To ensure a balanced approach of accountability, competency development and community safety while providing quality services that address the needs of children, their families, individual victims and the community.*
- *To test the effectiveness of community-based programs on reducing commitments to institutional care.*
- *To establish multiagency, cooperative partnerships with local communities.*
- *To establish uniformity in DYS services, case management practices and procedures.*

At Oakley Youth Development Center

- *To provide rehabilitative services to at-risk youth and their families.*
- *To provide educational services while at Oakley at the same level as in the student's home school district.*
- *To provide public safety to communities.*
- *To focus on reducing the risk of re-offending.*
- *To address the specific criminogenic factors causing delinquent behavior.*

8,239

Youth Served
in the Community

150

Youth Served at
Oakley Youth Development Center

Community Services

Probation and After-Care Services are provided to juveniles referred to Youth Courts in all 82 counties in the state. Individual, group and family counseling, pre-court investigations, case management, referral, and placement services are provided by Youth Services counselors. Additionally, the development of a risk assessment tool and a graduated sanctions policy has enhanced the delivery of services to the community.

Interstate Commission for Juveniles (ICJ)

Children in Need of Supervision, along with DYS, provide for the welfare and protection of juveniles and the public. Its purpose is accomplished through the cooperative supervision of delinquent juveniles on probation or parole, return of runaways, absconders and escapees, return of juveniles charged as delinquent, and additional measures that any two or more party states may find desirable.

Mental Health and Rehabilitative Programs

At Oakley Youth Development Center (OYDC) Individual and group therapy counseling provides Cognitive Behavior Therapy (CBT), social skills development, character education, anger management, sex education that includes information on sexually transmitted diseases and abstinence, drug and alcohol awareness, character education, sexual offender counseling, and psycho-correctional skills training. Behavioral Modification utilizing an incentive system to encourage good behavior.

The Honors Program is a voluntary program for eligible youth which combines specialized classes with work projects designed to benefit other youth at the facility and the public. The program allows youth to participate in an election process for electing POD officers, contribute to the local community, and learn to preserve the environment.

Office of the Inspector General

The MDHS Office of the Inspector General (OIG) was established in August 2018 with the mission to detect, prevent, and deter fraud, waste, and abuse through the audit, investigation, and monitoring of federal and state taxpayer dollars used to deliver human services programs in Mississippi.

The OIG provides a framework of leadership for Program Integrity, Agency Internal Audit, Administrative Hearings, and Agency Quality Control under one umbrella, yet, OIG is still independent from the programmatic divisions it reviews. This allows for a systematic and disciplined approach to evaluate and improve the effectiveness of the organization's governance, risk management, and internal controls.

THE OIG IS COMPRISED OF FOUR PROGRAM UNITS:

- 01** - Program Integrity, which includes Investigations, Subgrant Monitoring, Claims and Benefit Recovery, and Investigative Analytics.
- 02** - Internal Audit, which includes audit functions, agency internal controls, and liaison with external auditors/ evaluators.
- 03** - Quality Control, which conducts quality control evaluations in the SNAP, Child Support, and Child Care areas.
- 04** - Administrative Hearing, which is responsible for conducting administrative disqualification hearings and fair hearings for clients of the programmatic divisions of the agency.

995

Intentional SNAP Program
Violation Claims

\$4,374,958

Funds collected from
SNAP violations

27

Intentional TANF Program
Violations Claims

\$14,224

Funds collected from
TANF violations



HOT LINES

VULNERABLE PERSON ABUSE	844.437.6282
CHILD ABUSE	800.222.8000
CHILD SUPPORT CUSTOMER SERVICE	877.882.4916
REPORT SNAP FRAUD	800.299.6905
CHILD CARE PAYMENT PROGRAM	800.877.7882
SERVICES FOR SENIORS	800.948.3090

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